



DEPARTMENT OF ENVIRONMENT AND NATURAL RESOURCES
KAGAWARAN NG KAPALIGIRAN AT LIKAS YAMAN



MAR 22 2024

ATTY. ERNESTO V. PEREZ, CPA

Director General
Anti-Red Tape Authority
4th & 5th Floor, NFA Building, NFA Compound
Visayas Avenue, Brgy. Vasra, Diliman, Quezon City


**SUBJECT : DENR CITIZEN'S CHARTER 2024 (1ST EDITION) AND
CERTIFICATE OF COMPLIANCE (COC)**

Dear Director General Perez:

We are pleased to submit the DENR Citizen's Charter 2024 (1st edition) and Certificate of Compliance (CoC) for CY 2024 covering the Central Office and its various Regional Offices pursuant to Republic Act (RA) 11032 or the "*Ease of Doing Business and Efficient Government Service Delivery Act of 2018*" as well as rules and regulations, and policy issuances and guidelines of this Department. The compiled Citizen's Charters and CoCs may be accessed through the link https://bit.ly/DENR_2024_CC_and_CoC.

Thank you.

Very truly yours,


ATTY. ERNESTO D. ADOBO, JR., CESO I
*Undersecretary for Legal and Administration, and
Chairperson, DENR's Committee on Anti-Red Tape (CART)*